

Quality and Environment Policy

During recent years, Rimini Fiera has asserted its excellent role in the expo and conference world, confirming that it is a privileged means for promoting client companies and boosting the key businesses of the various expos organized, combining an efficient organization structure with an on-going search for quality that traditionally characterizes the initiatives in the surrounding area and draws the attention and interest of national and international clients.

Utmost client satisfaction is the priority aim for Rimini Fiera, which is constantly committed to extending its range of services with high added value, integrating the innovative means offered by the latest communication technologies in its corporate strategies.

Although being a company with a high international profile, Rimini Fiera has extremely close links with the local area, from which it draws fundamental values, some of which are to this day a competitive advantage even on a global scenario. In order to respect the local area in which its expo centre is located, Rimini Fiera decided to integrate its own UNI EN ISO 9001:2000 Quality Management System with an Environment Management System in compliance with the requisites of UNI EN ISO 14001:2004 standard, in order to be able to pursue its business objectives while respecting the fundamental principles for safeguarding the environment, not limiting itself to merely observing compulsory requisites but, with a view to constantly improving the territorial context, implementing all actions necessary for achieving increasingly ambitious environmental aims.

Rimini Fiera Management has singled out several key principles on which to base its Integrated Quality and Environment Management System (SGI), by means of which it undertakes to:

- organize its corporate activity reconciling the protection of the environment with the economic and social development of the community, with the undertaking to continually upgrade the provisions regarding Environment and Safety issues, in sync with its corporate policies;
- satisfy the requisites of the SGI, promoting the participation of all its collaborators in the application and perfection of the System, in order to continually improve its effectiveness;
- involving all company staff in aiming at total client satisfaction, aware of the fact that this is the only way to achieve long-lasting success;
- manage the SGI by means of the monitoring of corporate processes, periodical re-examination of the System with a view to ensuring its utmost effectiveness and adequacy.
- preserve and exploit the local area's natural, historical and landscape heritage, implementing a policy for the prevention of pollution and, wherever possible, reduction of environmental impact due to activities carried out in the area, over which the company has control;
- improve its energy performance and its use of energy, using alternative energy sources and constantly monitoring consumption to reduce waste;
- assess in advance the environmental impact that could be caused by new processes, new expos and induced activity generated by them;
- program and implement training activity to ensure that all its staff is informed and aware of the aims of the SGI and the methods for achieving them, at the same time undertaking to update and re-examine their aims and objectives in order to ensure its Policy is carried out;
- collaborate with clients, suppliers and all parties involved per greater protection of the environment and the handling of any emergency situations, in order to avoid environmental impact. Rimini Fiera undertakes to have its environmental practices applied to its suppliers;
- carry out informative activities with the entire community.